

## Privacy Policy

**Last Updated:** 12/23/2025

This Privacy Policy describes how **Ruleo** (“we”, “us”, or “our”) collects, uses, and protects your information when you use our mobile application and related services (the “App”).

By using the App, you agree to the collection and use of information in accordance with this Privacy Policy.

### 1. Information We Collect

#### a. Information You Provide

We may collect information you voluntarily provide, including:

- Account information (such as email address or user ID, if applicable)
- Sports preferences (sport, league, subdivision, teams)
- Messages, questions, or prompts submitted to the AI assistant
- Feedback, ratings, or support requests

#### b. Automatically Collected Information

When you use the App, we may automatically collect:

- Device information (device type, operating system version)
- App usage data (features used, interaction timestamps)
- Diagnostic data and crash logs

#### c. Audio and Speech Data

If you use voice features:

- Audio input is processed for speech-to-text functionality
- Audio recordings are **not stored** unless explicitly stated
- Speech data is used only to provide requested functionality

### 2. How We Use Your Information

We use your information to:

- Provide, operate, and improve the App
- Generate AI-powered sports insights and responses
- Personalize content based on your preferences
- Maintain account and subscription status

- Detect, prevent, and address technical issues
- Comply with legal obligations

### 3. AI and Data Processing

The App uses artificial intelligence to generate sports-related responses.

- Inputs you submit may be processed by AI systems to generate responses
- AI outputs are generated automatically and may not always be accurate
- We do not use your personal data to train public AI models unless explicitly disclosed

### 4. Subscriptions and Payments

If you purchase a subscription:

- Payments are processed by **Apple App Store or Google Play Store**
- We do not collect or store your payment card details
- Subscription status and transaction identifiers may be stored to manage access and licenses

### 5. Data Sharing

We do **not sell** your personal information.

We may share data only with:

- Service providers that help operate the App (e.g., cloud hosting, analytics)
- Apple, for App Store purchases and subscription validation
- Legal authorities if required by law

All third parties are required to protect your data.

### 6. Data Retention

We retain information only as long as necessary to:

- Provide the App and its features
- Comply with legal and accounting requirements
- Resolve disputes and enforce agreements

You may request deletion of your data where applicable.

## 7. Your Rights

Depending on your location, you may have the right to:

- Access your personal data
- Request correction or deletion
- Restrict or object to certain processing
- Withdraw consent where applicable

To exercise these rights, contact us at [support@netgreene.com](mailto:support@netgreene.com).

## 8. Data Security

We implement reasonable administrative, technical, and organizational measures to protect your data. However, no system is 100% secure, and we cannot guarantee absolute security.

## 9. Children's Privacy

The App is **not intended for children under 13** (or the minimum age required in your jurisdiction). We do not knowingly collect personal information from children.

## 10. Third-Party Links

The App may contain links to third-party services. We are not responsible for their privacy practices. Please review their policies separately.

## 11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be posted in the App and updated with a new "Last Updated" date.

## 12. Contact Us

If you have questions or concerns about this Privacy Policy, please contact us:

**Email:** [support@netgreene.com](mailto:support@netgreene.com)

**Company Name:** NetGreene Solutions

**Website:** <https://netgreene.com>